

One Call. That's All.

Available every day, 'round the clock

An easy, convenient and reliable resource for
Adult and Pediatric Patient Direct Admissions
& Hospital-to-Hospital Patient Transfers

Direct Admission & Transfer Center Hotline

717-851-BEDS
(717-851-2337)

Frequently Asked Questions

Q: Which doctor at WellSpan York Hospital do I call to arrange a direct admission or transfer?

A: By calling 717-851-BEDS (2337), you will be connected with Patient Logistics, which will collaborate with you to determine the most appropriate physician for your patient's clinical diagnosis and level of care. You do not need to know the name of the physician at WellSpan York Hospital in order to refer a patient.

Q: What types of conditions are appropriate for Direct Admission to WellSpan York Hospital?

A: Most stable patients with a clear diagnosis and treatment plan are eligible for Direct Admission. Call the Direct Admission Hotline at 717-851-BEDS (2337) for guidance. Patients with questionable stability may be appropriate for Direct Admission after discussion with Patient Logistics and the appropriate on-call physician via the Direct Admission Hotline – 717-851-BEDS (2337).

Q: Should I call 717-851-BEDS to transfer trauma patients or STEMI patients from a referring hospital to WellSpan York Hospital?

A: Yes. Please call the Transfer Center at 717-851-BEDS (2337).

Q: Should I call 717-851-BEDS for direct admission of trauma or STEMI patients from their home or a referring office to WellSpan York Hospital?

A: No. For direct admission of trauma or STEMI patients, please dial 911 and notify the WellSpan York Hospital Emergency Department directly at 717-851-2311.

Q: What should I do for low-risk, low-acuity patients?

A: If you are unsure about the right level of treatment for a patient, please dial 717-851-BEDS (2337). You will be connected to Patient Logistics, which will collaborate with you and an on-call physician to determine the appropriate level of care. If it is determined that the patient does not require inpatient or observational hospitalization, he/she may be referred to an outpatient facility rather than direct admission to WellSpan York Hospital.

Q: Should I call 717-851-BEDS for direct admission of a patient experiencing a behavioral health crisis?

A: No. Patients experiencing a behavioral health crisis should be referred to WellSpan Crisis Intervention. Please call 717-851-5320.

Q: Do you offer NICU patient transfers and emergency transfers for Labor & Delivery?

A: Yes. WellSpan York Hospital does offer specialized assistance for these types of transfers. Please call 717-851-2303 for NICU transfers and 717-851-2644 for antepartum, laboring and postpartum patient transfers.

