

Discrimination is Against the Law

WellSpan Health and all affiliated entities comply with applicable Federal civil rights laws and do not discriminate on the basis of race, color, national origin, age, disability, sex, or any other class protected by federal, state, or local law. WellSpan Health and all affiliated entities do not exclude people or treat them differently because of race, color, national origin, age, disability, sex, or any other class protected by federal, state, or local law.

WellSpan Health:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact WellSpan Health's Language and Interpretation Services 1-866-593-3086 (Deaf/Hard of Hearing Customers: PA Relay 711).

If you believe that WellSpan Health has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, sex, or any other class protected by federal, state, or local law, you can file a grievance with:

Eve Gardner

WellSpan Health Civil Rights Coordinator,
Concord Executive Center
3421 Concord Road, York, PA, 17402
Telephone: 1-877-604-4066 (Deaf/Hard of Hearing Customers: PA Relay 711).
Fax: 717-755-7190
Email: civilrightscoordinator@wellspan.org

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Eve Gardner, WellSpan Health Civil Rights Coordinator, is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue
SW Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)
Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>

Albanian

KUJDES: Nëse flitni shqip, për ju ka në dispozicion shërbime të asistencës gjuhësore, pa pagesë. Telefononi në 1-866-593-3086.

Arabic

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1-866-593-3086 (رقم هاتف الصم والبكم).

ASL

ATTENTION: If you use American Sign Language, language assistance services, free of charge, are available to you. Call 1-866-593-3086 (Deaf /Hard of Hearing Customers: PA Relay 711).

Bengali

লক্ষ্য করুন: যদি আপনি বাংলা, কথা বলতে পারেন, তাহলে নিঃখরচায় ভাষা সহায়তা পরিষেবা উপলব্ধ আছে। ফোন করুন ১-৮৬৬-৫৯৩-৩০৮৬.

Burmese

Dè dè nà ke dyédé gbo: ၵ ၵ ၵ ké ၵ ၵ [Bàsá-wùdù-po-nyè] ၵ ၵ ní, ní, à wuၵu kà kò dò po-poၵ bèin ၵ ၵ gbo kpáa. ၵ ၵ 1-866-593-3086

Cambodian

ប្រយ័ត្ន: បើសិនជាអ្នកនិយាយ ភាសាខ្មែរ, សេវាជំនួយផ្នែកភាសា ដោយមិនគិតលុយ គឺអាចមានសំរាប់បំរើអ្នក។ ចូរ ទូរស័ព្ទ 1-866-593-3086.

Chinese

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-866-593-3086.

French

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-866-593-3086.

French Creole-Haitian Creole

ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 1-866-593-3086.

German

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-866-593-3086.

Gujarati

સુચના: જો તમે ગુજરાતી બોલતા હો, તો નિ:શુલ્ક ભાષા સહાય સેવાઓ તમારા માટે ઉપલબ્ધ છે. ફોન કરો 1-866-593-3086.

Italian

ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-866-593-3086.

Korean

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-866-593-3086. 번으로 전화해 주십시오.

Nepali

ध्यान दिनुहोस्: तपाईंले नेपाली बोल्नुहुन्छ भने तपाईंको निम्ति भाषा सहायता सेवाहरू नि:शुल्क रूपमा उपलब्ध छ । फोन गर्नुहोस् 1-xxx-xxx-xxxx (टिडिवाइ: 1-866-593-3086)

Pennsylvania Dutch

Wann du [Deutsch (Pennsylvania German / Dutch)] schwetzsch, kantscht du mitaus Koschte ebber gricke, ass dihr helft mit die englisch Schprooch. Ruf selli Nummer uff: Call 1-866-593-3086.

Polish

UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1-866-593-3086.

Portuguese

ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 1-866-593-3086.

Russian

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните телетайп: 1-866-593-3086.

Spanish

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-866-593-3086 (Personas sordomudas o con dificultades auditivas: PA Servicio de Retransmisión 711).

Vietnamese

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-866-593-3086.